

**RMA request date:**  
**Original invoice date:**

**Company name:**  
**Serial #:**  
**RMA#:**

**Reason for RMA return:** (Please provide model # and detailed statement of problems)

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**Please include this form with RMA item(s) and ship to:**

Vistech  
Attn: Repair Department  
2700 E. Reno #7  
Oklahoma City, OK 73115

- \*In order to receive a warranty repair, unit must be returned securely packed in original container or packed by a shipping company (UPS, FedEx, DHL, etc.)
- \*Please provide all passwords and restore disks belonging to said unit.
- \*Please allow reasonable internal RMA processing time, normally 3-10 business days after receipt. Not responsible for item(s) lost or damaged during transportation.

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**Vistech Internal Use Only**

**Date RMA arrived at Vistech:**

**Date RMA returned to customer:**

**Test performed by Vistech/Result:**

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**Action taken by Vistech:**

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